



Hamid Abdulhafid
Corporate General Manager

Hamid Abdulhafid is the Corporate General Manager of The Palms Hotel & Spa and Circa 39 Hotel. A hospitality industry expert, Abdulhafid directs the day-to-day operations, sales, and administration departments of these two Miami Beach Hotels.

Abdulhafid began his career in 2000 with the Krause family, when they owned The National Hotel, as Director of Food & Beverage. While at the National, he assisted with the 2001 grand opening of The Palms Hotel & Spa and was later promoted to Resident Manager. Under Abdulhafid's supervision, the 151-room National underwent a major multi-million dollar room renovation in 2003. The project was on time, on budget and a major success, making him the logical choice to become the General Manager at The Palms Hotel & Spa.

At The Palms Hotel & Spa since late 2003, he has taken his 20 plus years of experience in the hospitality industry to implement new structures and policies. Increasing guest service, satisfaction, and overall ambiance of the hotel are two of his primary goals. Abdulhafid is also known for making sure that each and every employee is happy and content working at The Palms Hotel & Spa. He takes time to greet the employees and frequently visits every department to say hello and see how things are running.

Prior to joining the Krause family's hotel business, Abdulhafid worked with several hotels and resorts around the world, in a variety of areas ranging from income auditor to operations manager. He began his South Beach career working with Destination Hotels and Resorts, where as director of food & beverage he helped re-position the Eden Roc Resort & Spa in Miami Beach.

Mr. Abdulhafid also has experience working with international properties such as the Holiday Inn Aruba Resort & Casino, where he significantly increased food and beverage sales. He assisted in the opening of the Morchial Largo Hotel in Maturin, Venezuela and as operations manager aided in the significant boost of hotel sales at the Marimari Resort in Porto la Cruz, Venezuela.



Additionally, he was the director of food and beverage at the Sheraton River House Hotel in Miami, Florida and the Beaver Creek Lodge in Beaver Creek, Colorado.

While attending college, he began his career as a dishwasher with the Sheraton Atlanta Northwest in Atlanta, Georgia. During his five years with the Sheraton, he completed his education and hospitality training, and held several positions including food and beverage controller, income auditor, banquet manager and assistant food and beverage director.

About The Palms Hotel & Spa

Just minutes from the heart of South Beach, The Palms Hotel & Spa combines genuine service, laid-back sophistication and oceanfront serenity into a destination where complete wellness and environmental consciousness are at the center of each experience. Privately owned and managed by The Krause family, who also own the boutique-style Circa 39 Hotel and restored Miami Beach's landmark National Hotel, The Palms recently completed an extensive renovation of its public spaces, including the addition of a luxury Aveda spa, a new signature natural gourmet restaurant and lounge, Essensia, enhanced pool and garden facilities and renovated meeting and event facilities. Upgrades of its 251 guest rooms are scheduled to be completed by the end of 2009. With lush gardens and a tranquil pool area, The Palms sits on its own stretch of beach just 12 miles from Miami International Airport and is also a member of Summit Hotels & Resorts, a collection of the finest independent luxury hotels and resorts around the world. For reservations or further information, please call 800.550.0505 or visit www.thepalmshotel.com.

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